Interoperability between providers brings innovation and product improvement. If you have a monopoly on one type of service or product then you have no reason to improve your service or product as your customer base is "locked in".

Sorenson Communications is giving their product to the consumer "free" of charge. Forcing you to use ONLY their product, flooding the marking and therefore creating a "Monopoly" in the VRS arena.

I believe that Sorenson Communications is using "strong arm" tactics to on the consumer.

Open up  ${\mbox{VRS}}$  /  ${\mbox{TRS}}$  for total interoperability and let the cream come to the top.

If Sorenson is the best .. then why "force" the consumers choice. I think it borders on a corporate "Monopoly" in the  ${\tt VRS}$  /  ${\tt TRS}$  arena.